

## **Instructions for the Use, Maintenance, and Care of Transaction Windows**

### **Construction Description:**

The non-opening transaction window is a structure consisting of a frame (casing) and glazing mounted in it – either a single pane or an insulated glazing unit. Unlike traditional windows, it does not have sashes or fittings that allow opening.

Transaction windows are equipped with a stable base featuring a countertop (made of marble conglomerate or MDF board) and a cash tray – either paint coated or stainless steel – designed for the secure transfer of items or cash.

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### **Cleaning and Maintenance Recommendations:**

#### **Glass:**

- ✓ Wash with water and a mild cleaning agent using a soft cloth or sponge.
- ✓ For best results, dry with a soft cloth or a window squeegee.
- ✗ Do not use sharp tools, scrapers, or wire brushes.
- ✗ Do not use abrasive cleaners, solvents, or aggressive chemicals.

#### **Window Frame:**

- ✓ Clean with lukewarm water and mild household cleaning agents.
- ✗ Do not use: abrasive powders, wire brushes, or solvent-based agents, as these may damage the paint coating.

#### **Marble Conglomerate Countertop:**

- ✓ Clean with a soft cloth soaked in water with mild cleaning and degreasing agents.
- ✓ Regularly treat with specialized products for marble and conglomerate care.
- ✗ Do not use: abrasive agents, alkaline cleaners, solvents, or any additional coatings (paints, lacquers, etc.).
- ✗ Avoid prolonged contact with moisture, hot objects, or sharp tools.

**MDF Countertop:**

- ✓ Clean with a soft, slightly damp cloth and a mild detergent.
- ✓ Dry the surface thoroughly after cleaning to prevent lasting moisture damage.
- ✗ Do not use excessive water or leave the surface wet.
- ✗ Do not use abrasive agents, solvents, or aggressive chemicals.
- ✗ Avoid prolonged contact with moisture, hot objects, or sharp tools.

**Paint Coated Cash Tray:**

- ✓ Clean with lukewarm water and typical cleaning agents.
- ✗ Avoid: scouring powders, wire brushes, or solvent-based agents.
- ✗ Improper cleaning products can damage the paint coating.

**Stainless Steel Cash Tray:**

- ✓ Clean with a soft, damp cloth and a mild cleaning liquid, then rinse with clean water (preferably demineralized to prevent water stains).
- ✓ Remove stubborn dirt using an organic solvent or unleaded gasoline.
- ✗ Avoid cleaners containing hydrochloric acid (HCl) – it damages the passive layer and leads to corrosion.